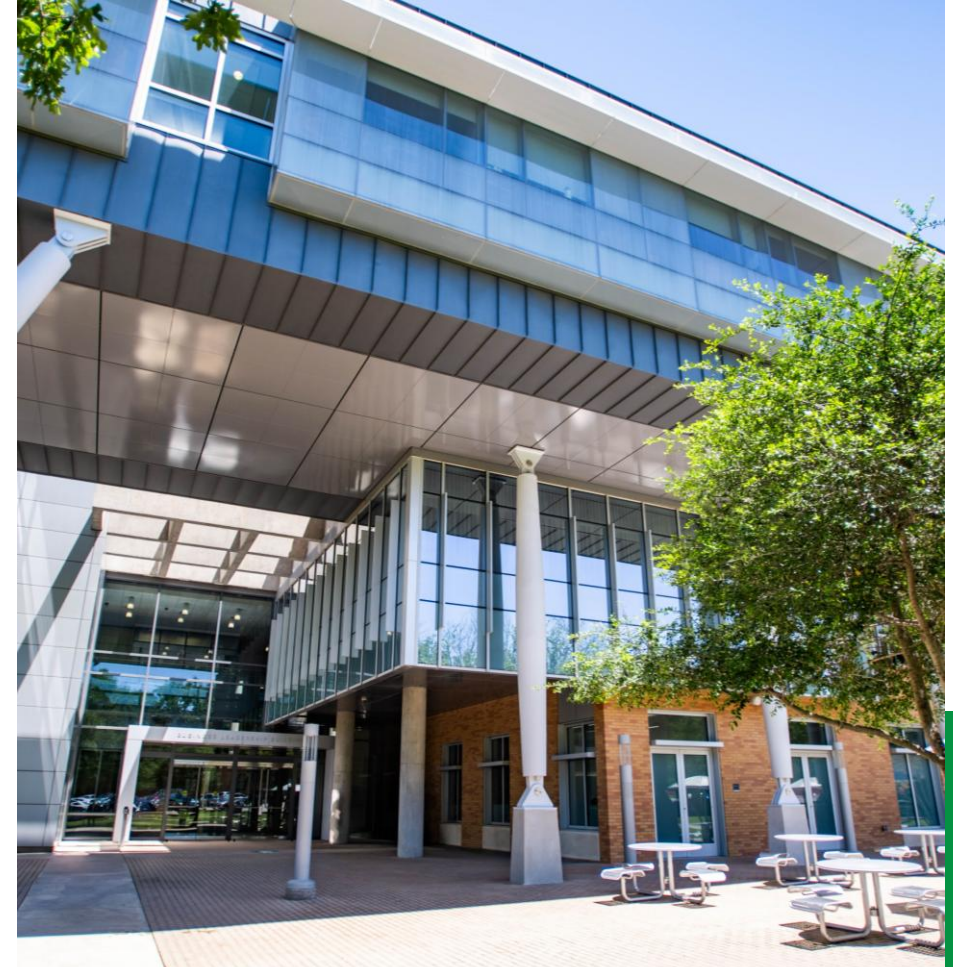


Artificial Intelligence for Administrative Applications



Background

- Most discussion of AI use in business schools focuses on teaching and learning
- In an era of cost-constraints, AI can also be an important administrative tool
 - to augment administrative staff
 - to expand coverage
 - To increase effectiveness





Examples

- Recruitment chatbots
- Recruitment materials development
- Application screening
- Application scoring
- Applicant follow-up/CRM
- Academic advising
- Degree plan checking
- Graduation checks
- Scheduling
- Tutoring
- Mental health/medical screening
- ???

Questions

- Which of these has your college/university used?
- If so, what experiences have you had?
- Do you see opportunities or use cases for your school?
- What impacts on staffing and work flow do you think any of these might have?
- What would this do to the student experience?
- What are the financial implications?



A photograph of graduates in green gowns and caps, cheering and raising their hands. A semi-transparent green rectangle is overlaid on the image, containing the text and logo.

Other thoughts?



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